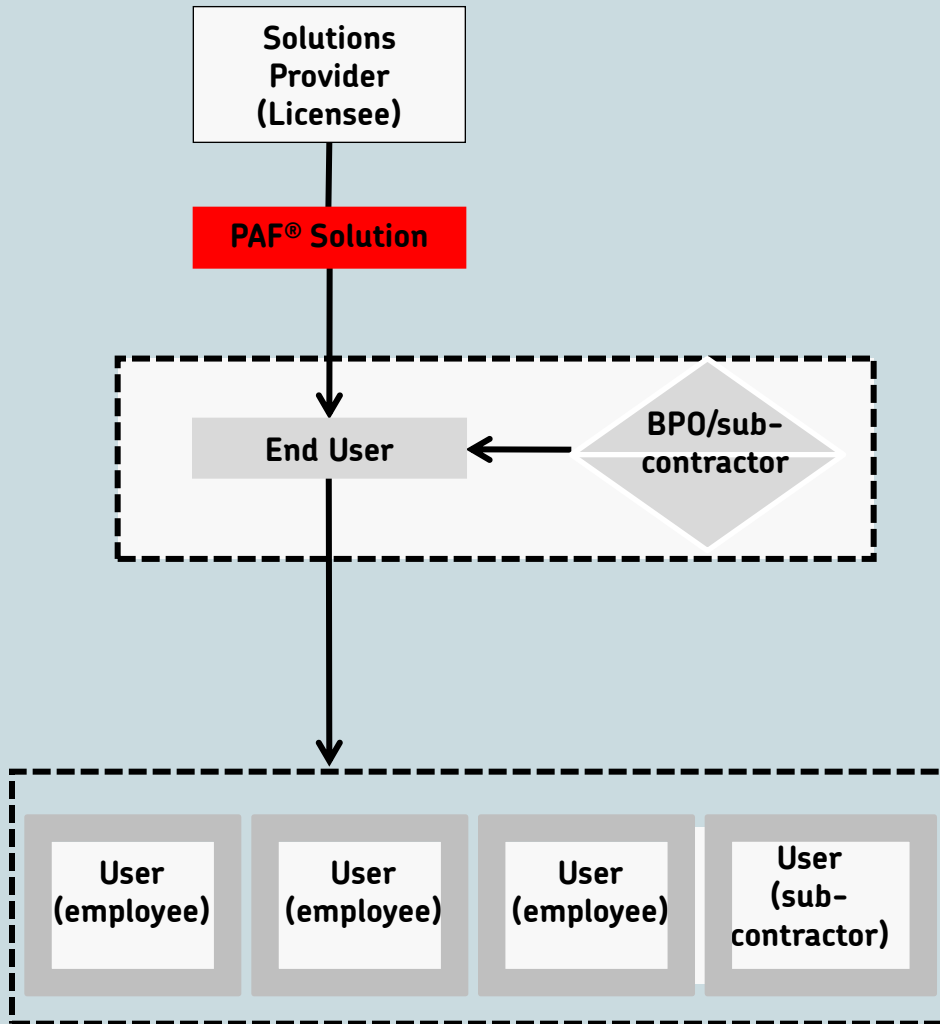


Contracting with third party Sub-Contractors and business process outsourcers (BPO)



Guidance

- Outsourcing and sub-contracting is permitted via Solutions Providers and End Users
- The Solutions Provider or End User is fully responsible for the actions of the third party
- A sub-contractor must be acting on behalf of the Solutions Provider or End User under a licence practically equivalent to the Solutions Provider's or End User's licence
- Users employed by the sub-contractor should be treated as if they were users of the End User for the purposes of fee calculation
- Multiple Residence and Not Yet Built can be licensed in a similar way (additional licence fees apply)

Apply your knowledge